



The  
**LANDMARK**  
CENTER

Assisted Living & Memory Care

Dear Family Members,

Based on guidance from CMS, CDC, and state and local health departments, we will be ready to invite families to visit their loved ones starting on October 19th.

Please be aware of the following strict visitation guidelines that we must follow to ensure the health and safety of your loved ones and our staff.

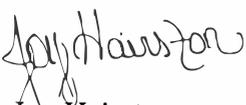
1. Visitation will be by appointment only; no walk-ins – Call our front desk at 276-694-3050 to schedule your appointment.
2. Right now, visits will primarily take place outdoors, weather permitting (indoor visits will be available during cold/bad weather).
3. Visits will take place daily between 10 am-11 am, 2 pm-4 pm, and 5:30 pm-6:30 pm.
4. Each visit will last 25 minutes maximum to allow all residents enough time to visit.
5. No more than 2 visitors per resident per visit.
6. No children under the age of 13 are permitted to visit.
7. Residents and visitors will be required to wear a mask that covers their nose and mouth.
8. Residents and visitors will be required to maintain social distancing of 6 feet.
9. Visitors will be screened prior to entry to check their temperature and identify any signs or symptoms of Covid-19. Please arrive 10 minutes early to have time to complete.
10. On the day of your scheduled visit, if your loved one is not feeling well, or they are on isolation, or their Covid status changes, your visit will need to be rescheduled; you can schedule a virtual visit instead by calling the front desk.

Our staff will monitor the visits to ensure these guidelines are followed. Visitors will be asked to leave if non-compliant.

Again, to schedule your 25-minute visit or your virtual visit, please contact the front desk at 276-694-3050.

We look forward to seeing you soon!

Sincerely,

  
Joy Hairston  
Administrator

